

# SUMMER QUEST FAQ'S:

## **When does registration open?**

Registration opens on Monday, April 9, 2018 at 10:00AM. The registration link will appear on our website ([www.mvnu.edu/summerquest](http://www.mvnu.edu/summerquest)) at that time. Make sure to refresh your browser window if the link does not appear at 10:00AM.

## **How can I register my children?**

Summer Quest registration is only available online at [www.mvnu.edu/summerquest](http://www.mvnu.edu/summerquest). The registration link will appear on Monday, April 9, 2018 at 10:00AM. It is not possible to register early or register in person.

## **How are the quest grade levels determined?**

Your child should be registered for a quest that covers the grade he/she just completed this school year. We realize that all children progress at different rates, and we hope every child's needs will be met through the grade spans that exist in our program. Please do not ask that your child be placed in a quest for a grade that he or she has not completed.

(If your family does not participate in a school system that uses traditional grade delineations, please understand that we have designed these quests for the ages that fall into the typical grade structure.)

Preschool Quests (3's & 4's): Entering age 3 or age 4 preschool

Preschool Quests (PreK): ONLY for students entering Kindergarten in the fall

PreKindergarten & Kindergarten (PreK & K): ONLY for students entering

Kindergarten in the fall OR those who just FINISHED Kindergarten

K-2 Quests: Finished Kindergarten, First, or Second Grade

1-2 Quests: Finished First or Second Grade

2-3 Quests: Finished Second or Third Grade

4-5 Quests: Finished Fourth or Fifth Grade

3-5 Quests: Finished Third, Fourth, or Fifth Grade

5-8 Quests: Finished Fifth, Sixth, Seventh, or Eighth Grade

5-12 Quests: Finished grades Five through Twelve

6-12 Quests: Finished grades Six through Twelve

## **Where are the quests held?**

Most of the quests are held in the Clarence and Jennie Moore building on the Mount Vernon Nazarene University main campus (800 Martinsburg Road). One preschool quest is held at the Knox County Career Center and middle and high school level quests are held in various buildings across campus. Be sure to verify the location of your child's quest on the Summer Quest website during registration.

**How do I know what room my child will be in?**

We will send out reminder emails to the email address you provided on the registration form prior to the start of your child's quest. The room assignments will be included in each reminder email. Signs with quest titles will also be posted outside each classroom door.

**How much does each quest cost?**

The cost for each week-long quest is \$40.00. Theater Quest will run for two weeks with a cost of \$80.

**How do I pay for Summer Quest?**

As soon as you complete the online registration form you will be directed to the secure online payment screen. Payments can be made by credit card or online check (regular checking information entered into the secure screen). Your child's registration is not complete until payment is received.

**Why do I need to pay for my child to be on the waiting list?**

If each student on the waiting list has paid, we can fill an available seat with a confirmed child quickly and efficiently. If waiting list participants have not paid in advance, we will have logistical problems while waiting to hear back from parents and waiting for payments to be confirmed. The time this process takes reduces the chance that the seat can be filled with an available child by the time the quest starts.

**Do I get a refund if my child does not get into a quest?**

Yes. Refunds will be processed for all students that remain on the waiting list on the first day of the quest. Parents can expect to receive their refund within approximately 7-10 days.

**How will I be notified if my child is moved from the waiting list into a quest?**

If your child is moved from the waiting list into a quest, we will send an email to the address you listed on the registration form.

**What is the cancellation policy?**

If you need to cancel a registration for a quest, please do so as early as possible. Refunds will be given for any cancellation that occurs one week (seven days) before the start of the quest. Refunds will not be given for cancellations that occur less than seven days before the start of the quest.

**Why do Esther Jetter Preschool parents get to register their children early?**

The Esther Jetter Preschool has held summer camps for their students for years, even before the start of Summer Quest. For this reason, families with children who attend the Esther Jetter Preschool are permitted to register for Polar Quest, Safari Quest, Blast-Off to Kindergarten I, and Blast-Off to Kindergarten II before registration is opened to the public. Families with children who attend the Knox County Career Center preschool program are

also permitted to register their children early for Under the Sea Quest. We encourage families interested in these quests to register as soon as possible when public registration opens. Children placed on a waiting list will be moved into the quest as space becomes available according to the initial registration timestamp. We do not accept early registrations for Astronomy Quest and Habitat Adventure Quest as these were added as part of the Summer Quest program to offer more programming for preschool students.

**Who are the Summer Quest teachers?**

Our Summer Quest teachers are current or formerly licensed classroom teachers and expert MVNU faculty and staff.

**Have background checks been completed on all adult teachers and volunteers?**

Yes. A background check has been run on every adult that works with the children (teacher and volunteer). Junior high or high school student volunteers have letters of recommendation from their teachers to vouch for their character.

**What time can I drop off my child?**

The classroom doors will open at 8:50AM. Please do not drop your children off any earlier than 8:50AM.

**What should I know about drop off and pick up?**

Children should be dropped off to their classrooms between 8:50-9:00AM (children in 3 & 4 year old quests should be dropped off at 9:15AM). A teacher or volunteer will be at the door to each room with sign in sheets.

Pick up for all quests that meet on the 2<sup>nd</sup> floor of the Clarence and Jennie Moore building will be on the green space on the east side of the building. Each teacher will have the clipboard outside. For the safety of all of our children, please make sure to sign your child out before leaving. Summer Quest administrators and volunteers will also be outside helping to supervise the children during pick up time.

Pick up for all quests that meet in the Esther Jetter Preschool room in the Clarence and Jennie Moore building should be picked up in the classroom.

Pick up for all quests that meet in the Preschool room at the Knox County Career Center should be picked up in the classroom.

Students in 5<sup>th</sup>-8<sup>th</sup>, 5<sup>th</sup>-12<sup>th</sup>, and 6<sup>th</sup>-12<sup>th</sup> grade quests will be permitted to sign in and sign out without a parent present. Please make sure to create a pick up plan with your child.

**What is the rain contingency plan for pick up?**

In the event of rain at pick up time, parents should pick up their children at the door to their classrooms. We understand that this makes for very crowded and congested hallways and we apologize in advance.

**What should my child bring to Summer Quest?**

Children do not need to bring any special supplies to Summer Quest. All learning materials will be provided in the quest. (Participants in Photography Quest must bring a device as outlined in the description of the quest.)

**What is the cell phone policy?**

Students are permitted to bring a cell phone to Summer Quest if a parent makes the request. We ask that students keep the phone on silent and in a bag, purse, or pocket from 9:00-12:00. Phones that are not put away during quest time will be placed on the teaching station at the front of the room and will be available for the student to pick up when the quest is over.

**When does my child get this year's Summer Quest T-shirt?**

Summer Quest t-shirts will be given to parents as they drop their students off on the first day of their first quest.

**When should my child wear the MVNU Summer Quest T-Shirt?**

This year's Summer Quest t-shirt should be worn on Friday. If your child is in more than one quest, he or she will still only receive one t-shirt. That shirt should be worn each Friday. (We'll have our own version of a "t-shirt #tbt" (Throw Back Thursday). If your child has a Summer Quest t-shirt from previous years that still fits, please have him/her wear it on Thursday!)

**What should I do if my child has an allergy?**

All allergies should be noted on the medical information section of the Summer Quest online registration form. If a serious allergy exists or you have other concerns regarding an allergy, please contact Amy Dubusky (740-397-9000 ext. 3455 or [summerquest@mvnu.edu](mailto:summerquest@mvnu.edu)) to discuss the issue. All teachers will be made aware of all reported allergies.

**How will I know what my child is doing at Summer Quest? Will we get updates?**

In order to "Go Green", all updates will be posted on our MVNU Summer Quest Facebook Page. We will post information detailing the day's activities and pictures of the kids in action because one of the best ways for parents to understand what goes on in Summer Quest is to SEE it! We will add the pictures we take to our Facebook page so you can see the wonderful things that happen during the time your child is with us each day. Make sure to check back often for newly added information!

## What are other parents saying about Summer Quest?

*"Thank you to everyone involved in making this happen. I was so impressed with both camps my boys attended, and they had a great time. Before camp, they were upset with me for signing them up, because they thought they wouldn't like it. Boy, were they wrong!" – Summer Quest Parent*

*"This was an awesome experience for my daughter! She LOVED every minute! Thanks for providing such a wonderful opportunity for my children!" – Summer Quest Parent*

*"This Quest was put together so thoughtfully! I was really pleased with the teacher to student ratio. It was also nice that the materials were enlarged for those who needed larger print. Truly made this an enrichment experience for my child. Thank You!" – Summer Quest Parent*

*"My kids love camp! So glad science camp was expanded this year for the younger grades. Keep up the great work." – Summer Quest Parent*

*"Thank you, thank you, for putting this together for the kids in our community. I can't say enough how much I appreciate this opportunity for my kids to learn and have fun in these classes this summer. We are a blessed community to have a university, a community foundation, and businesses who think these kinds of programs are important enough to support them and make them affordable for just about everyone!" – Summer Quest Parent*

*"My son usually has a hard time learning/focusing in groups. Whatever you did worked! He came home excited every day, telling me about all the new things he learned. Also, I appreciated so very much that the snacks were healthy and not full of sugar! Thank you!" – Summer Quest Parent*

*"Loved the new additions, my son can't wait until next summer! We signed up for 2 quests this year because he loved the one we did last year so much. Thanks for a wonderful opportunity!" – Summer Quest Parent*

*"It seems to get my child more ready for the school year and with more willingness to learn. Thank you!!!!" – Summer Quest Parent*

*"You're doing great job mixing fun with learning. My kids had no complaints, only excitement to come back." – Summer Quest Parent*